

QUALITY POLICY

EPOCH ASSOCIATES Vision is to be the leading consulting firm for engineering and design services in built environment in the Maldives and Small Island Developing States. To achieve this vision, the company aims to deliver quality products and services efficiently, using the latest technology, upholding the highest ethical standards and utilizing the brightest minds to meet and exceed customer requirements.

EPOCH ASSOCIATES recognizes the importance of a Quality Management System to support the above strategic direction and one that integrates seamlessly into its business processes to help deliver its services meeting all customer and regulatory requirements and exceeding customer satisfaction.

As such, the Directors, Management and Staff of EPOCH ASSOCIATES are fully committed:

- ❖ To implement, practice and continually develop a Quality Management System that is appropriate and aligned with the organization's strategic direction;
- ❖ To ensure all customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction;
- ❖ To ensure the availability of all needed resources for the functioning of the Quality Management System;
- ❖ To continually monitor the performance and improve the effectiveness of the Quality Management System;
- ❖ To communicate throughout the Organization the importance of meeting customer needs and all applicable statutory and regulatory requirements;
- ❖ To promote awareness of the Quality Management System through staff training and dissemination of information
- ❖ To establish and support quality objectives for the organization that is measurable, monitored and reviewed.

This policy is communicated to all employees, suppliers, partners and is made available on the Organization website for the public and is reviewed as part of the Management Review for its continuing suitability and objectivity.

Signed:


Managing Director

—^x —^x

جَوَيْسُ دَنْسَرْفِيرُو ۲۷۶۰۰ جَبَرْتِيرُو ۲۷۶۰۰ جَرْجَرْجَرُو ۲۷۶۰۰ جَوَيْسُ دَنْسَرْفِيرُو ۲۷۶۰۰ جَرْجَرْجَرُو ۲۷۶۰۰

❖ ناسِرِ پیرویٰ فرموده سوگیر کوئی مکار نظر تاریخ شیرخوار مسٹر جاتی دیگر نہیں، سرپرستِ قومِ پاکستان نے اُن سے مدد حاصل کی

❖ سرچاره می خواهد فرمود که این روزها باید از این دستورات استفاده نمود و این دستورات در اینجا آمده اند.

وَمِنْهُمْ مَنْ يَعْمَلُ مُحْرَماً وَلَا يَتَبَرَّكُ بِهِ وَلَا يَنْجُونَ مِنْهُ



مکتبہ ملی علیحدگی